

<b>Department of Labor</b> <b>Performance Indicators - 2022</b>	Frequency	Desired Trend	FY20 Actual	FY21 Revised	FY22 Target
<b>Core Mission 1: Workforce Development</b>					
<b>Workforce Innovation and Opportunities Act (WIOA) Title I Adults</b>					
Employment Rate (Q2 post-exit)	Quarterly	Increase	74.0%	65.5%	66.5%
Employment Rate (Q4 post-exit)	Quarterly	Increase	72.0%	67.3%	68.3%
Median Earnings	Quarterly	Increase	\$ 5,500	\$ 5,549	\$ 5,660
Credential Rate	Quarterly	Increase	59.0%	59.5%	60.5%
Measurable Skills Gain	Quarterly	Increase	N/A	40.0%	41.0%
<b>WIOA Title I Dislocated Workers</b>					
Employment Rate (Q2 post-exit)	Quarterly	Increase	77.5%	67.2%	68.2%
Employment Rate (Q4 post-exit)	Quarterly	Increase	75.0%	64.4%	64.4%
Median Earnings	Quarterly	Increase	\$ 7,000	\$ 7,555	\$ 7,706
Credential Rate	Quarterly	Increase	64.0%	67.1%	68.1%
Measurable Skills Gain	Quarterly	Increase	N/A	40.0%	41.0%
<b>WIOA Title I Youth</b>					
Employment Rate (Q2 post-exit)	Quarterly	Increase	66.0%	61.1%	62.1%
Employment Rate (Q4 post-exit)	Quarterly	Increase	50.0%	50.1%	51.0%
Median Earnings	Quarterly	Increase	N/A	\$ 2,306	\$ 2,352
Credential Rate	Quarterly	Increase	65.0%	50.0%	51.0%
Measurable Skills Gain	Quarterly	Increase	N/A	42.7%	42.7%
<b>WIOA Title III Labor Exchange</b>					
Employment Rate (Q2 post-exit)	Quarterly	Increase	55.0%	52.8%	52.8%
Employment Rate (Q4 post-exit)	Quarterly	Increase	56.0%	54.3%	55.3%
Median Earnings	Quarterly	Increase	\$ 5,300	\$ 5,518	\$ 5,628
<b>WorkFirst New Jersey</b>					
Participants who entered employment	Monthly	Increase	32.0%	32.0%	33.0%
<b>Vocational Rehabilitation Services</b>					
Average hourly rate of pay for those individuals who enter employment	Monthly	Increase	\$ 13.19	\$ 13.32	\$ 13.45
<b>Core Mission 2: Income Security</b>					
<b>Disability Determinations Services</b>					
Days to process a case	Monthly	Decrease	81	81	81
Processed cases deemed accurate by U.S. Social Security Administration sampling	Monthly	Increase	97.0%	97.0%	97.0%
<b>Unemployment Insurance</b>					
Cases receiving first payment within 21 days	Monthly	Increase	87.0%	87.0%	87.0%
Non-monetary determinations decided within 21 days (a)	Monthly	Increase	80.0%	80.0%	80.0%
<b>Benefits Appeals</b>					
<b>Appellate Tribunal (Lower Level Appeals)</b>					
Decisions within 30 days	Monthly	Increase	60.0%	60.0%	60.0%
Decisions within 45 days	Monthly	Increase	80.0%	80.0%	80.0%
Decisions within 90 days	Monthly	Increase	95.0%	95.0%	95.0%
<b>Board of Review (Upper Level Appeals)</b>					
Average age (in days) of active cases	Monthly	Decrease	30	30	30
<b>Unemployment Insurance Call Centers</b>					
Average wait time to speak to an agent (in minutes:seconds)	Monthly	Decrease	10:45	20:00	20:00
Initial claims filed online	Monthly	Increase	70.0%	70.0%	70.0%
Continued claims filed online	Monthly	Increase	80.0%	80.0%	80.0%
Percentage of initial claims filed without agent assistance	Monthly	Increase	60.0%	60.0%	60.0%
Time to process initial claims handled by agents (in days)	Monthly	Decrease	4	4	4
<b>Temporary Disability Insurance</b>					
Cases in which eligibility was determined within 14 days of receipt	Monthly	Increase	75.0%	75.0%	75.0%
Cases in which eligibility was determined within 28 days of receipt	Monthly	Increase	90.0%	90.0%	90.0%
<b>Family Leave Claims</b>					
Claims in which eligibility was determined within 14 days of receipt	Monthly	Increase	80.0%	80.0%	85.0%
Claims in which eligibility was determined within 28 days of receipt	Monthly	Increase	95.0%	95.0%	90.0%
<b>Notes:</b>					
(a) The 80% level is a goal established by the United States Department of Labor each year.					

<b>Core Mission 3: Workers' Compensation</b>					
<b>Workers' Compensation</b>					
Emergent medical treatment disputes resolved within 30 days	Monthly	Maintain	100.0%	100.0%	100.0%
Non-emergent issues resolved within 60 days	Monthly	Increase	80.0%	80.0%	80.0%
<b>Core Mission 4: Labor Standards and Safety Enforcement</b>					
<b>Asbestos Control and Licensing</b>					
Work sites inspected for asbestos abatement and contractors,' workers,' and supervisors' compliance with licensing requirements	Monthly	Increase	2,400	2,600	2,100
<b>Public Safety</b>					
Crane inspections	Monthly	Increase	523	100	100
Mine inspections (b)	Monthly	Increase	600	250	300
Explosive inspections (b)	Monthly	Increase	2,013	600	300
Retail gasoline inspections	Monthly	Increase	20	20	20
Fireworks inspections	Monthly	Increase	40	25	55
<b>Public Employees Occupational Safety &amp; Health (PEOSH)</b>					
Complaints investigated within five days as negotiated with OSHA as part of an approved State Plan	Monthly	Increase	100.0%	100.0%	100.0%
<b>On-Site Consultation &amp; Training</b>					
Health and safety consultation visits to public sector employers (c)	Monthly	Increase	200	60	120
Health and safety consultation visits to private sector employers	Monthly	Increase	400	200	400
<b>Boiler and Pressure Vessel Compliance</b>					
Boilers or pressure vessels inspected	Monthly	Increase	30,000	23,630	30,000
<b>Wage and Hour Compliance</b>					
Inspections triggered by a worker complaint that are completed within 90 days	Monthly	Increase	80.0%	75.0%	75.0%
<b>Public Works Contractor Registration</b>					
Applications processed within 30 days of receipt	Monthly	Increase	60.0%	90.0%	90.0%